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**Welcome!**

## Course Updates

This month LearnQuest launched a CLM (Collaborative Lifecycle Management) derivative works series! IBM has decided not to continue with creating content for many of the Rational products. Rational Team Concert, Rational Quality Manager, and DOORs Next Generation. IBM did have a DNG course for v5 and an RTC course for v4, but nothing for the latest version of both (v6). LearnQuest has developed our own courses and labs for these products. We've added them to our schedule and will have them advertised on IBM.com soon.

Here's [a great page](#) that talks about what the CLM suite is and the benefits it presents to clients with large developer departments.

## Instructor Enablement Opportunity

The following is an invitation to the Train-the-Trainer session for our new **BQ102G IBM QRadar SIEM Foundations** course scheduled for **11/15-17/17**.

Seating is limited to **15 participants**, and students **must have their registration confirmed** in order to attend. All who register will be asked to indicate the GTP(s) for whom they teach. **We will confirm up to 3 instructors per GTP based upon order of registration**, until the class is filled. At which time, participants will be able to register for the waiting list.

**Registration details are below!** Please have your instructors **register ASAP!**

IBM Security Learning Services invites you to participate as an attendee in the following online training session:

Topic: **Train-the-Trainer class for BQ103G IBM QRadar SIEM Foundations - Nov 15-17, 2017**

Host: R. Scott Puls

Date: Every day, from Wednesday, **November 15, 2017 to Friday, November 17, 2017**

Time: **8:00 am, Central Standard Time** (Chicago, GMT-06:00)

**Register for IBM QRadar SIEM Foundations  
Train-the-Trainer Session**

**Sign Up!**

Once you are approved by the host, you will receive a confirmation email with instructions for joining the session.

To view in other time zones or languages, please click [here >](#)

You can contact IBM Security Learning Services at:

[seclearn@us.ibm.com](mailto:seclearn@us.ibm.com)

## IBM Voucher Program

The IBM Voucher Program makes it easy for training to be part of a value proposition.

Customers might reach out to you, asking if they can redeem IBM Training Vouchers with you as a Training Provider who is part of the LearnQuest Partner Network.

Currently, there are 3 different Voucher Programs available to IBM Customers. Two of them are eligible for use with the Global Training Providers.

Please note: IBM Vouchers can no longer be used for any kind of SPVC or WBT.

The following Voucher Types are available:

### 1. Partner Growth Incentive (PGI) Vouchers

- Class Vouchers: 80% Discount on IBM Systems Classes or Events
- Test Vouchers: 100% Discount on IBM Systems Certification Tests

### 2. Storage Competency Vouchers

- Class Vouchers: 100% Discount on IBM Storage or Server Classes and Events
- Test Vouchers: 100% Discount on IBM Storage or Server Certification Tests

### 3. PartnerWorld Program Vouchers

- Not eligible for use with the Global Training Providers at the current time

To redeem an IBM Voucher, please follow the outlined process:

Voucher Process

1. Partner will submit voucher validation to IBM (email address attached) and copy Nataliya Vlasova and Agustina Gomez.
2. If vouchers are valid, Partner should accept. When the class ends (within 30-60 days) should redeem with IBM (instructions attached) and copy Nataliya Vlasova and Agustina Gomez.
3. Partner is responsible for invoicing students for any difference not covered by the corresponding voucher.
4. LearnQuest will invoice IBM when confirmation is received from IBM.
5. IBM will pay LearnQuest (according to calculator) within 90-day payment terms.
6. Partner invoices LearnQuest for voucher amount minus 5% processing fee.
7. All other Partner business remains as is (Kits and Labs).

## Retiring Courses

**SS29G, System Storage TS7650 ProtecTIER, and SSA0G, IBM XIV Technical Training** are being set for retirement on **November 15**.

- There aren't any upcoming reservations currently in the booking portal for dates between now and the remainder of the year (*and there aren't any 2018 reservations*).

- You will not be able to create future SS29G and SSA0G reservations, because these course codes have been removed from the booking portal.
- The IRLP will no longer have the hardware to support the delivery of the hands-on lab activities.

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